Enrollment Services Division – Initiatives Underway

SEM Recommendations: #4, #5, #7, #20, #21, #4
Strategic Priorities: S1and S2

- **Financial Aid Satisfactory Academic Progress (SAP)**
  - Policy reviewed for best practices and "user friendly" language
  - Academic Advising and Associated Student Government provided input
  - Discontinuation of accumulated deficit credit practice
  - Changed SAP eligibility status language from "good," "probationary," and "terminated" to "good," "warning," and "disqualified"
  - Effective with new academic year

- **Financial Aid Professional Judgment "PJ"**
  - Reviewed Dept. of Ed. policy language and guidelines for making professional judgment exceptions
  - Established criteria for CCC to administer equitably
  - Effective with new academic year

- **"Pay Now - Pay Later" Payment Policy**
  - Students given Pay Now – Pay Later options at time of registration
  - Pay Later = payment schedule of minimum 1/3 due at weeks 2, 4, and 6.
  - $15.00 payment schedule service fee with $25.00 (maximum of $75.00) nonpayment fee for missed payments
  - Students restricted (Hold) from future registration if payment is missed/late. The restriction is removed when balance is paid in full.
  - Balance must be paid in full by the end of week 6
  - Effective with new academic year

- **Online Official Transcript Requests**
  - Secure access and ability for students to order transcripts via the web
  - Contracted service with the National Student Clearinghouse
  - $2.25 per transcript service fee charged by Clearinghouse
  - Effective with Spring Term 2009

- **Articulation of Transfer Credit**
  - Supports CCC students ability to perform "what if" degree audit via CougarTrax for any certificate or degree
  - Supports ability for CCC to check transfer credit for course pre-requisite completion via Datatel
  - Establishes web based platform for course articulation with other colleges (ATLAS)
  - Demonstrations provided to Advising, Financial Aid, and Outreach during week 5 of Spring term
  - LIVE implementation of course articulation tables will begin June 2009

- **Automated Wait List**
  - Establishes automated function of moving students from wait lists into open course sections
  - Creates window of time for student to acknowledge they are still interested in the open course section
  - Education and training with Divisions, Departments and Academic Advising weeks 4, 5 and 6 of Spring 2009.
  - Effective with Summer 2009 registration

As of March 16, 2009